



## **COVID 19 PROTOCOLS**

In line with the latest safety guidelines we have put together a short summary of our new salon protocols.

### **TAYLOR TAYLOR HAS ....**

- ❖ Extended the opening hours of the salons and introduced staggered appointments and split working shifts. Critically this allows us to limit the number of people in the salon at any one time and take you through to your appointment as quickly as possible.
- ❖ Increased the spacing between stations to 2 metres or installed perspex screens for added protection.
- ❖ Our teams will now be wearing face visors and masks plus additional protective equipment as necessary.
- ❖ All stations and equipment will be sanitized between appointments as well as an additional deep clean every day.
- ❖ We have had to remove many of our waiting chairs , all magazines and sadly our drinks menu too. We will only be able to serve bottled water for now.
- ❖ Consultations are critical to our service and they will be conducted more formally via the mirror . Allergy testing for colour will be available from all salons.

### **COULD WE KINDLY ASK YOUR HELP TO ..**

- ❖ Please call us to cancel your appointment if you feel unwell.
- ❖ Arrive alone and on time; please be aware we now have limited waiting areas and you might have to wait outside.
- ❖ Please ensure that you wear your face covering throughout the appointment.
- ❖ Please wash or sanitize your hands upon arrival and departure.
- ❖ We are sorry that we will not be able to look after your personal possessions while you are in the salon so please think carefully about what you need to bring.
- ❖ We can't currently serve cocktails or have magazines but do please bring your own reading material and drink if required.
- ❖ We would prefer if you could pay by card rather than cash (we will have envelopes for any personal cash tips)
- ❖ If you do need a last minute appointment then call us, even if it's from outside the window, we will do everything we can to help.

**Our heartfelt thanks for your patience , kindness and support.**